

# Support

## Customer Service

### SoftBank Customer Centers

From a SoftBank handset, dial toll free at **157** (General Information) **113** (Customer Assistance)

### SoftBank Global Call Center

From outside Japan, dial + **81-3-5351-3491**

(International charges will apply)  
Call this number immediately if handset/USIM Card is lost/ stolen outside Japan.

■ Call these numbers toll free from landlines.

Subscription Area	Service Center	Phone Number
Hokkaido, Aomori, Akita, Iwate, Yamagata, Miyagi, Fukushima, Niigata, Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Tochigi, Gunma, Yamanashi, Nagano, Toyama, Ishikawa, Fukui	General Information	☎0088-240-157
	Customer Assistance	☎0088-240-113
Aichi, Gifu, Mie, Shizuoka	General Information	☎0088-241-157
	Customer Assistance	☎0088-241-113
Osaka, Hyogo, Kyoto, Nara, Shiga, Wakayama	General Information	☎0088-242-157
	Customer Assistance	☎0088-242-113
Hiroshima, Okayama, Yamaguchi, Tottori, Shimane, Tokushima, Kagawa, Ehime, Kochi, Fukuoka, Saga, Nagasaki, Oita, Kumamoto, Miyazaki, Kagoshima, Okinawa	General Information	☎0088-250-157
	Customer Assistance	☎0088-250-113

## More Information

### Online English Manual

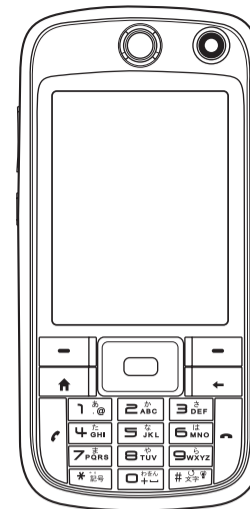
See SOFTBANK MOBILE Corp. Website: <http://www.softbank.jp>  
May be unavailable at purchase. Call Customer Service or try later.

## Emergency Numbers

- Police..... **110**
- Fire & Ambulance..... **119**
- Maritime Safety Agency .... **118**

# SoftBank X03HT

## First Step Guide



## Emergency Numbers

## Customer Service

## More Information

## Use English Interface

## Place International Calls

## Customize Handset Address

And more...

# Safety Precautions

### Use only specified accessories.

Non-specified accessories use may result in leakage, overheating, rupture or fire, or cause handset, battery or other device failure. Contact SoftBank for accessory-related information.

### Keep away from water.

Do not expose handset to liquids. May result in overheating, electric shock, or fire, or cause damage or injury. Exposing battery to liquid may damage it, hinder performance or shorten battery life.

### Do not use while driving.

As of November 1, 2004, handset use while driving is illegal. Stop vehicle in a safe place to use handset, even with handsfree device.

### Do not drop or subject handset to impacts.

Do not subject handset or Charger to sudden impacts. If there is damage, remove battery and contact SoftBank Customer Service. Use may cause fire or shock.

### Turn handset power off aboard aircraft.

Handset transmissions may affect aircraft electronics. Turn handset power off aboard aircraft to prevent transmissions. Alternatively, activate Flight Mode to disable all handset transmissions without powering off the handset.

### Do not disassemble or modify.

Do not disassemble handset, Charger or battery. May result in injury, electric shock, damage or fire, or cause leakage, overheating, rupture or fire. Contact SoftBank for testing, adjustment or repair. Do not modify handset or Charger. May result in electric shock or fire.

### Keep handset off and charger disconnected in filling stations or places with fire/explosion risk.

Use may lead to fire.

### Do not use or leave in extreme temperatures.

Avoid using or leaving handset near fire, heat source, in direct sunlight or cars exposed to sunlight. May cause warping, failure, leakage, overheating, rupture or fire; may reduce performance or shorten battery life. Handling a hot handset may cause burns.

For complete Safety Precautions, see SoftBank X03HT User Guide P. xxvi

# Handling Precautions

## General Notes

- SoftBank is not liable for damages from data (contacts, images, music, etc.) lost or altered due to accidents or malfunctions. Back up important information.
- Handset transmissions may be disrupted indoors, underground, in tunnels, or when moving into or out of poor signal conditions.

- Take care not to disturb others around you when using handset in public.
- Using an old battery or leaving handset without power may lead to altered or lost information. SoftBank is not liable for information-related losses.
- Handset use near landlines, televisions or radios may cause noise or other interference.

### Be aware of the possibility of eavesdropping.

Handset employs digital signal technology making eavesdropping difficult but not impossible. Be aware that handset transmissions may be intercepted and decrypted.

### Eavesdropping

Monitoring communications without communicating parties' knowledge. Unauthorized access to communications, including radio transmissions.

For complete Handling Precautions, see SoftBank X03HT User Guide P. xxxii

## Specific Absorption Rate

- SAR is the unit of measure for electromagnetic waves absorbed by the body from a body-worn mobile phone. X03HT was tested with display facing away from the body, at 1.5 cm. To satisfy FCC SAR requirements, always use accessories that keep X03HT at least 1.5 cm from the body and contain no metal parts.

For more information, access this site (Japanese): <http://www.softbankmobile.co.jp/corporate/legal/emf/emf03.html>

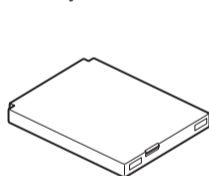
# Before Using Handset

## Accessories

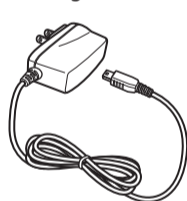
### X03HT Handset



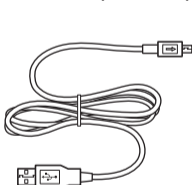
### Battery (HTBAB1)



### AC Charger (HTCAC1)



### USB Cable (HTDAA1)



### Stereo Earphone Conversion Cable with Microphone (HTLAC1)

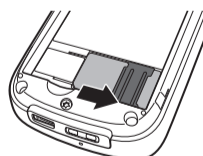


- User Guide (Japanese)
- First Step Guide
- Raku Raku Start Book (Japanese)
- Utility Software (CD-ROM)\*

\* Utility Software (Japanese) updates/upgrades may be released, without notice, on SOFTBANK MOBILE Corp. Website (<http://www.softbank.jp>).

## USIM Card Installation

- 1 With IC chip down, insert USIM Card into slot until it stops



USIM Card must be inserted to use X03HT. Turn X03HT off and remove battery before inserting/removing USIM Card. To prevent damaging it, avoid touching the IC chip when inserting or removing USIM Card.

## USIM PINs

- PIN1  
4- to 8-digit PIN Codes: Use PIN1 to prevent unauthorized use.
- PIN2  
PIN2 provides personal authentication for online services, etc.

PIN1 and PIN2 are set to 9999 by default.

### PIN Lock & Cancellation (PUK)

Entering incorrect PIN three times consecutively activates PIN Lock. Enter PUK (Personal Unblocking Key) Code to cancel PIN Lock.

For more about PUK, contact SoftBank Customer Service.

## Security Codes

- Center Access Code  
4-digit number specified at initial subscription; required to access Voice Mail via landlines or subscribe to fee-based information.

### Call Barring Password

4-digit number specified at initial subscription; required to restrict handset services.  
• Entering incorrect Call Barring Password three times consecutively activates Call Barring settings Lock. Call Barring Password & Center Access Code must be changed.  
For more about PUK, contact SoftBank Customer Service.

## Manner Mode

### Minding Mobile Manners

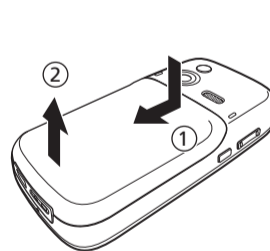
Please use your handset responsibly. Inappropriate handset use can be both dangerous and bothersome. Please take care not to disturb others when using your handset. Adjust handset use according to your surroundings.

Activate/Cancel Vibrate or Silent Profile for incoming transmissions

- Press or for 1+ seconds

## Battery Installation

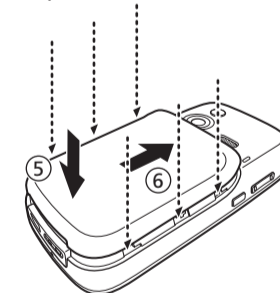
### 1 Remove Back Cover



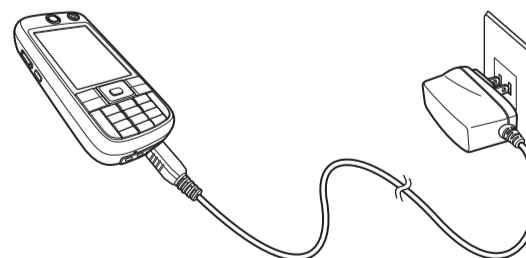
### 2 Insert battery



### 3 Replace Back Cover



## Charging



- 1 Connect mini USB plug to External Terminal
- 2 Plug AC Charger into a 100V AC outlet  
Left LED lights orange while charging, green when charged.
- 3 When battery is full, disconnect AC Charger  
Unplug AC Charger, then disconnect handset.

## Specifications

Weight	150 g (including battery)
Continuous Talk Time	3G mode: Approximately 210 minutes GSM mode: Approximately 240 minutes
Continuous Standby Time	3G mode: Approximately 330 hours GSM mode: Approximately 230 hours
Charging Time*	Approximately 180 minutes

Dimensions	51 mm (W) × 106 mm (H) × 19.4 mm (D)
Battery Voltage	AC Charger: 100 to 240V AC (Input), 5V DC (Output) In-car Charger: 12/24V DC (Input), 5V DC (Output)

\* When using AC Charger or In-car Charger

# Getting Started

## Display Indicators & Key Assignments

	Unread Mail
	Missed Call
	3G Network Available
	Wireless LAN Connecting
	Vibrate or Silent Profile Active
	Signal Strength
	Battery Level

	Execute Right Softkey command
	Move cursor, navigate menus, etc.
	Execute the selected item/command
	Execute Left Softkey command
	Return Home
	Initiate or answer calls
	Enter "*"
	Enter numbers/characters

QWERTY Keypad	
	Press first to enter numbers/characters printed in blue
	Return to previous menu or window
	Press to disconnect calls
	Enter "#"

## Menu List

<b>Message</b>	Quick Notes	ActiveSync	Security
Messenger	Voice Notes	Calculator	Power Management
Outlook	Word Mobile	Calendar	Remove Programs
Windows Live	<b>SoftBank Mail</b>	Comm Manager	Accessibility
<b>Internet Explorer</b>	Create Message	Task Manager	Regional Settings
<b>Entertain...</b>	Inbox	Tasks	About
Audio Booster	Drafts	<b>File Explorer</b>	Error Reporting
Audio Manager	Outbox	My Pictures	Windows Update
Camera	Sent Items	My Ringtones	Unlock Screen Clock
Pictures & Videos	Server Mail Box	My Video	GPRS Authentication
Video Recorder	Settings	Templates	CSD Line Type
Windows Media	<b>Calls</b>	<b>Settings</b>	Device Information
Games	Call History	Phone	Clear Storage
<b>Office</b>	Contacts	Sounds	Button Lock
Adobe Reader LE	Owner Information	Profiles	
Excel Mobile	Speed Dial	Home Screen	
OneNote Mobile	USIM Manager	Clock & Alarm	
PowerPoint Mobile	<b>Tools</b>	Connections	

# Handset Functions

## Basic Operations

### Handset Power On/Off

- Power On**  
[Power] for 1+ seconds
- Power Off**  
[Power] for 1+ seconds

### English Interface

スタート (Start) → 設定 (Settings) → 地域 (Regional Settings) → 言語 (Language) → US English → 完了 (Done) OK → Reboot handset

### My Phone Number

Start → Calls → USIM Manager

### Date & Time

Start → Settings → Clock & Alarm → Date and Time → Set time zone, date, time, etc. → Done

## Calls

### Voice Call

Enter phone number → [Call]  
• [End] → Call end

### Redialing

Start → Calls → Call History → A record → [Call]  
• [Call] → Call end

### International Call

International Call Service may require separate application. For details or application see <http://www.softbank.jp/>  
International access code → country code → area code (omit the first zero) → other party's phone number → [Call]  
• [Call] → Call end

### Answering a Call

When a call arrives → [Call] or [Call]  
• [Call] → Call ends

## Text Entry

### Toggle Input Mode

In a text entry window, [Mode] to toggle input modes (or [Mode] for 1+ seconds to select input mode from the list) → Enter text

あ	Kanji hiragana
カ	Double-byte katakana
か	Single-byte katakana
a	Double-byte alphanumerics
ab	Single-byte alphanumerics
A	Uppercase double-byte letters
AB	Uppercase single-byte letters
△	All double-byte caps
△B	All single-byte caps
1	Double-byte numbers/symbols
12	Single-byte numbers/symbols
.1	All double-byte numbers/symbols
.12	All single-byte numbers/symbols

- Entering a Number/Symbol  
In any input mode → [Fn] → assigned key
- Entering an Uppercase Letter  
In alphanumerics → [Caps] → assigned key
- Entering All Numbers/Symbols or All Caps  
Select input mode → [Fn] or [Caps] twice

### Example: Entering "no"

In a text entry window → [Fn] → ab → [Caps] [Caps] → [Call]  
[Caps] [Caps] [Caps] → [Call]

## Messaging

### S! Mail/SMS

- SMS (Short Message Service)  
Send short text messages of up to 70 characters (up to 160 if all are single-byte) to SoftBank handsets in Japan and overseas.
- S! Mail  
Attach image/sound files to send multimedia messages of up to 300KB including text to mobile handsets or PCs, etc. Mail account name can be changed.

### Customizing Address

Change handset mail address (alphanumerics before @) to reduce the risk of receiving spam.  
Start → SoftBank Mail → Settings → Address Settings → Onscreen instructions

### Sending Messages

Start → SoftBank Mail → Create Message → S! Mail or SMS → Add Recipients... → Method to enter recipient → Add Subject... → Enter subject → Done (Skip this step for SMS) → Add Text... → Enter text → Done → Send → OK  
• To attach a file to S! Mail  
Menu → Add → Select a file

### Receiving Messages

Start → SoftBank Mail → Inbox → Select a folder → Select a message

## Contacts

### Contacts Entry Items

- Phone Number  
Save work, mobile, home, company, car phone, assistant phone numbers, as well as PHS number in each entry in Contacts.
- E-mail Address  
Enter up to three addresses per entry in Contacts.

### Saving to Contacts

Contacts → New → Select destination (Outlook Contact, SIM Contact) → Enter each item → Done

### Editing Entries

Contacts → Highlight a contact → Menu → Edit → Edit each value → Done

### Making Calls from Contacts

Contacts → A name → A phone number → [Call]

## Voice Mail

### Activating

Start → Settings → Phone → Call Waiting → Activate → OK → Done

### Playing messages

When Voice Mail indicator appears → 1416 → [Call]

## Camera

### Taking a Picture

Start → Entertain... → Camera → Use Display to frame subject → [Shutter] → [Shutter] to save picture

### Recording Video Clip

Start → Entertain... → Video Recorder → Use Display to frame subject → [Shutter] → [Shutter] to stop recording → [Shutter] to save video clip

## Internet

### Internet Explorer® Mobile

- Start → Internet Explorer to activate Internet Explorer® Mobile
- Setting Internet Connection  
Start → Internet Explorer → Menu → Tools → Options → Connections → Select Network → Done
- Entering a URL to Display a Web Page  
Start → Internet Explorer → Menu → Address Bar → Enter a URL in the address bar → Address bar → Go
- Opening a Web Page via an Access Log Record  
Start → Internet Explorer → Menu → History → Highlight a record → Go

### Windows Live™

- Signing into Windows Live™  
Set ID and password via PC beforehand.  
Start → Message → Windows Live → Sign in to Windows Live → Onscreen instructions
- Using Windows Live™ Messenger  
Start → Message → Messenger → Onscreen instructions
- Using Windows Live™ Mail  
Start → Message → Outlook → Windows Live → Use Windows Live™ Mail

## Audio Manager

### Playing Music

Start → Entertain... → Audio Manager → A category and track

### Adding Playlists

Start → Entertain... → Audio Manager → Playlists → Menu → New → Enter Playlist name → OK → Highlight Playlist name → Edit → Menu → Add → Checkboxes of tracks to add to the playlist → OK three times

### Using Playlists

Start → Entertain... → Audio Manager → Playlists → A playlist and track

## Managing Files

### Opening Files

Start → File Explorer → A folder → A file

### Copying/Moving Folders & Files

Start → File Explorer → A folder or file that you want copy → Menu → Edit → Copy → Destination folder → Menu → Edit → Paste

## Office Applications

### Activating Word/Excel/PowerPoint®

Start → Office → Word Mobile/Excel Mobile/PowerPoint Mobile → A file

### Activating Adobe Reader LE

Start → Office → Adobe Reader LE → A file